

QUALITY RESPONSE CONTINUUM

EXAMPLE 5.01

Situation

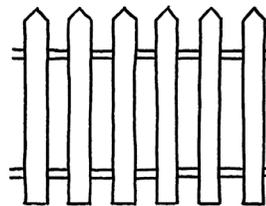
**Blaming and shaming:
Taking violence against
LGBTIQA+ people seriously**
(I am a bisexual man and sex worker. I am discerning whether responders respect sexually and gender diverse relationships, families and communities')

About the Tool

The [quality response continuum](#) is an Insight Exchange tool designed to support critical reflection about the quality of our responses. The example is not conclusive, exhaustive or advisory and does not provide a full context. The example is illustrative for supporting self-reflection.

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← part of the problem ————— part of the solution →

complicit	harmful	unhelpful/unsupportive		helpful/supportive	transformative
Enabling, extending and excusing the perpetration of violence.	Causing further risk, harm, violation or loss to the victim of violence.	Being an unreliable, uncertain or hard to reach, hard to access 'support'.		Upholding dignity, building on safety, enabling support, increasing or restoring resource and connection.	Involving people with lived experience in regular review, design and leadership.
"I wish I knew where to go after I was sexually assaulted instead of the local 24-hr GP clinic. The doctor on-call kept using my deadname instead of my preferred name. He basically said I was 'a tranny' who was asking for it. I was not referred to a sexual assault service and had to find it for myself." (victim-survivor)	"I knew the counsellor just didn't get it. She was more focused on trying to work out who 'wore the pants' in our relationship, than she was about my partner who had hacked all my online accounts and was stalking my every move." (victim-survivor)	"Things are changing now but even five years ago, I couldn't find any services or information about what I was experiencing. I actually thought, my experiences mustn't be that bad because no one seemed to be worried about abuse in queer relationships." (victim-survivor)		"When I was assaulted at work, I knew I could talk to her about it without being blamed or shamed. She took the assault seriously, helped me get medical and legal support. But she never once challenged my sexuality or my work." (victim-survivor)	"I've been sharing my lived-experiences with journalists and have co-written media stories. This is part of educating the public about DV and how to be an ally to LGBTIQA+ people. There is still a long way to go, but slowly media stories are making violence the problem, not my sexuality and not my gender identity." (victim-survivor)