

QUALITY RESPONSE CONTINUUM

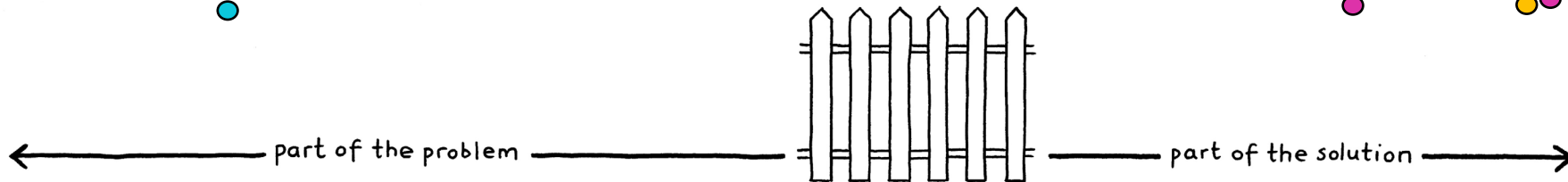
EXAMPLE 2.05

Situation

Seeking Workplace

Support

(Trying to navigate my job & emergency housing after leaving my abusive partner)



complicit	harmful	unhelpful/unsupportive		helpful/supportive	transformative
Enabling, extending and excusing the perpetration of violence.	Causing further risk, harm, violation or loss to the victim of violence.	Being an unreliable, uncertain or hard to reach, hard to access 'support'.		Upholding dignity, building on safety, enabling support, increasing or restoring resource and connection.	Involving people with lived experience in regular review, design and leadership.
<p>"The manager said – he is bound to be upset; you have left him and taken the kids, are you certain this is the right thing for the kids? Remember its not all about you."</p> <p>(victim-survivor)</p>	<p>"My husband found out where I was living by ringing my office, it's a small town and he knew everyone."</p> <p>(victim-survivor)</p>	<p>"I tried to find out what was in the clubs DV policy but I couldn't find it anywhere; Not on the intranet or even the employee handbook."</p> <p>(victim-survivor)</p>		<p>"I had to take a week off work after a physical assault from my husband. Work called to say they would pay my weekly wage and offered to assist me in any way possible."</p> <p>(victim-survivor)</p>	<p>"The Clubs HR team decided to create a better D&FV Policy and sent anonymous surveys to gather feedback. This allowed many of us to have a say without having to directly disclose the details of our experience."</p> <p>(victim-survivor)</p>

About the Tool

The [quality response continuum](#) is an Insight

Exchange tool designed to support critical reflection about the quality of our responses. The example is not conclusive, exhaustive or advisory and does not provide a full context. The example is illustrative for supporting self-reflection.

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