

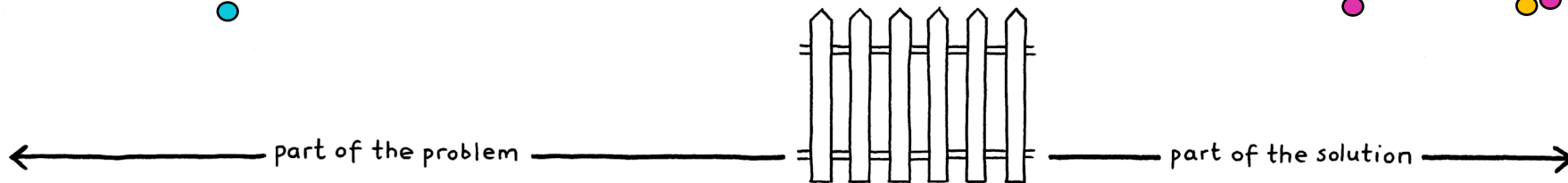
# QUALITY RESPONSE CONTINUUM

## EXAMPLE 1.04

Situation

Reliance on visibility of help/supports available

(The employee is reliant on visibility of information and options about support available to them)



complicit	harmful	unhelpful/unsupportive		helpful/supportive	transformative
Enabling, extending and excusing the perpetration of violence.	Causing further risk, harm, violation or loss to the victim of violence.	Being an unreliable, uncertain or hard to reach, hard to access 'support'.		Upholding dignity, building on safety, enabling support, increasing or restoring resource and connection.	Involving people with lived experience in regular review, design and leadership.
<p>"My ex partner was stalking me at my workplace and I requested a change in work location but this was denied."</p> <p>(victim-survivor)</p>	<p>"I often finished my work after dark and there were no options for to assist me getting to the car park safely."</p> <p>(victim-survivor)</p>	<p>"I felt safe to access information at work but when I searched the company intranet for information on DFV I couldn't find any."</p> <p>(victim-survivor)</p>		<p>"The workplace provided clear communication on the financial support available to help me. There were options beyond finance to safely leave the person abusing me."</p> <p>(victim-survivor)</p>	<p>"The CEO publicly stated that violence and abuse is not acceptable, and this was supported with employee feedback channels to suggest ideas for the DFSV support menu"</p> <p>(victim-survivor)</p>

About the Tool

The [quality response continuum](#) is an Insight

Exchange tool designed to support critical reflection about the quality of our responses. The example is not conclusive, exhaustive or advisory and does not provide a full context. The example is illustrative for supporting self-reflection.

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