

Dear friends, families, communities and referrers,

Re COVID-19 response

DVSM is taking steps to mitigate the spread and impact of COVID-19 infection and adjusting how services are delivered in the interim. Our interim changes are outlined below:

Service Delivery: www.dvnsdsm.org.au	Sightlines Professional Services: www.insightexchange.net
<p>We are supporting existing and new people/families.</p> <p>We are providing our full level of service, delivered differently:</p> <p>Case Management Support</p> <p>All DVSM services are open and still available to provide case management support.</p> <p>In the interim our Case Management support will be by phone, email and web technology only until further notice.</p> <p>Accommodation Support</p> <p>We continue to assist people to find accommodation.</p> <p>In an effort to reduce the risk of exposure and impact of COVID-19 from communal living, DVSM has put in place temporary measures to not place people into our Western Sydney communal refuge setting until further notice.</p>	<p>We are engaging with existing and new participants and stakeholders.</p> <p>We are providing our full level of service, delivered differently:</p> <p>Insight Exchange Participation</p> <p>In the interim, we will be continuing Insight Exchange interviews with participants by phone, email and web technology only.</p> <p>We know that individuals who want to share their lived experience of domestic and family violence may want to participate in a face to face option only. We can receive your expression of interest any time and get back in touch when our usual way of working resumes.</p> <p>Insight Exchange Engagement</p> <p>In the interim, any meetings will be made or accepted as phone/web-based meetings to keep the important work and progress of Insight Exchange moving ahead.</p>

We understand the needs of people experiencing domestic and family violence and/or experiencing or at risk of homelessness remain critically important.

We know that the work of sectors and services to uplift and respond to domestic and family violence is pressing and must continue. We endeavour to continue to work with you and others to sustain the momentum of work, and to take it further together.

We wish everyone good health,

The DVSM Team

